

# Access to Pediatric Dental Care Toolkit



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## Introduction

An estimated 51 million school hours are missed by children in the United States due to dental-related illnesses. With limited access to oral care within the Southern Illinois community, schools are ideal settings where children and adolescents can be reached to facilitate accessing care.

The 2013-2014 dental examination status data reported for Illinois school-age children in kindergarten and grades 2 and 6 indicates:

- 79% of children in Jackson County had a dental exam, in Franklin County dental exams were submitted by 87% of children, and in Williamson County 79% of children received exams. While these percentages are better than the state of Illinois and the Lower 16 counties, we can still work to increase compliance in these counties.
- For children in Jackson County, 19% had untreated caries. The highest grade with untreated caries was kindergarten students at 26%. These percentages decreased at grade 2 students (19%), and grade 6 students (15%).

### Purpose of this toolkit:

- Provide schools with a centralized information resource to assist students that are uninsured or Medicaid covered to access dental care.
- Assist schools and caregivers in coordinating preventive and restorative care more effectively by cutting down information gaps.



## Paying for Treatment

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### **If I do not have coverage, is financial assistance available?**

Yes. Some providers offer discounted rates, financial assistance, or payment plans to uninsured patients. For covered patients, in some cases assistance may be available to cover copays and/or uncovered services.

#### **SIU Community Dental Center**

Uncovered patients may receive services at discounted rates.

#### **Shawnee Health Care-Carbondale-Dental**

Shawnee Health Care-Carbondale-Dental accepts most forms of insurance and Medicaid.

Sliding fee discounts are available through a federal grant from the U.S. Public Health Service. Eligibility is based on family size and income. These discounts are available to individuals who do not have insurance and to those with insurance that have deductibles and co-pays. Please call 618-519-9901 for information about how to apply. Payment arrangements can also be made for large balances.

Shawnee Health Care-Carbondale-Dental has several general and pediatric dentists. You can find their names and photos and more information on the Shawnee Health Service web site, [www.shsdc.org](http://www.shsdc.org). You may call for more information at 618-519-9901.

## What types of dental treatments are covered under the Illinois All Kids Program?

This chart illustrates oral health services that are covered by the All Kids Program (Medicaid). Some services require prior approval before they can be covered. For further information about these services, please call 1-888-286-2447.

	Children (under age 21)	Requires Prior Approval
Oral Exams (For children, limited to 1 every 12 months/dentist.	X	
X-rays	X	
<b>Preventive Services</b>		
Prophylaxis – Cleanings (Once every 6 months)	X	
Topical Fluoride (Annual)	X	
Sealants	X	
Space Maintenance	X	X
<b>Restorative Services</b>		
Amalgams	X	
Resins	X	
Crowns	X	X
Sedative Fillings	X	
<b>Endodontic Services</b>		
Pulpotomy	X	
Root Canals	X	X
<b>Periodontal Services</b>		
Gingivectomy	X	X
Scaling and Root planning	X	X
<b>Removable Prosthodontic Services</b>		
Complete Denture (upper and lower)	X	X
Partial Denture (upper and lower)	X	X
Denture Relines	X	X
Maxillofacial Prosthetics	X	X
<b>Fixed Prosthetic Services</b>		
Bridge	X	X
<b>Oral and Maxillofacial Services</b>		
Extractions	X	
Surgical Extractions	X	X
Alveoloplasty	X	X
<b>Orthodontic Services</b>		
Orthodontia (Coverage limited to children meeting or exceeding a score of 42 from the Modified Salzmann Index)	X	X
<b>Adjunctive General Services</b>		
General Anesthesia	X	X
IV Sedation	X	X

Nitrous Oxide	X	X
Conscious Sedation	X	X
Therapeutic Drug Injection	X	X

This schedule may be found at:

[http://www.allkids.com/customers/find\\_dentist.html](http://www.allkids.com/customers/find_dentist.html)



## Providers

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### **If I do not have a current dental provider, how can I find one?**

To find a dentist who accepts Illinois All Kids (Medicaid), call Denta Quest at:

1-888-286-2447 or TTY 1-800-466-7566 or find a dentist online at:

<https://govservices.dentaquest.com/Router.jsp?component=Main&source=Logon&action=ProviderDirectory2>



## Appointments for Providers Who Accept Medicaid

### Where do I contact providers for availability and hours of operation?

Murphysboro Dental Center					
<b>Street Address</b>	1116 Locust St				
<b>City</b>	Murphysboro				
<b>County</b>	Jackson				
<b>State</b>	IL				
<b>Zip Code</b>	62966				
<b>Phone</b>	(618) 687-4040				
<b>Fax</b>	(618) 687-4333				
Hours					
	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Open	9:00 AM	9:00 AM	9:00 AM	9:00 AM	9:00 AM
Close	5:00 PM	5:00 PM	7:00 PM	5:00 PM	5:00 PM

Oakland Dental Care					
<b>Street Address</b>	305 S Oakland Ave				
<b>City</b>	Carbondale				
<b>County</b>	JACKSON				
<b>State</b>	IL				
<b>Zip Code</b>	62901				
<b>Phone</b>	(618) 549-2166				
Hours					
	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY
Open		7:30 AM	7:30 AM	7:30 AM	7:30 AM
Close		4:30 PM	4:30 PM	4:30 PM	4:30 PM

### Shawnee Health Care Carbondale Dental

**Street Address** 402 S Lewis Ln

**City** Carbondale

**County** Jackson

**State** IL

**Zip Code** 62901

**Phone** (618) 519-9901

**Fax** (618) 519-9375

#### Hours

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Open	7:30 AM	7:30 AM	7:30 AM	7:30 AM	7:30 AM
Close	5:30 PM	5:30 PM	5:30 PM	5:30 PM	5:00 PM

### SIU Community Dental Center

**Street Address** 1365 Douglas Dr.

**City** Carbondale

**County** Jackson

**State** IL

**Zip Code** 62901

**Phone** (618) 453-2353

#### Hours

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Open	4:00 PM	8:00 AM	8:00 AM	8:00 AM	8:00 AM
Close	9:00 PM	12:00 PM	5:00 PM	12:00 PM	5:00 PM

### What information will a patient need to register with a provider?

Prior to a first appointment, please plan on bringing a copy of your child's insurance, or Medicaid card if applicable and a list of current medications.





## Transportation

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### I am unable to drive my child to appointments, is transportation available?

The Jackson County Mass Transit District provides general public transportation services for Jackson county residents. Anyone is eligible to ride on the district's bus system. The start and end of all rides must occur within Jackson County.

To arrange for a ride, call the dispatch center before 5:00 PM of the business day before the ride. For bus service on a Monday, reservations must be made before 5:00 PM on the previous Friday.

To make a reservation call the Dispatch Center to request a ride at:

Local number: **549-0304**

Toll-free in Jackson County: **866-884-7433** (866-884-RIDE)

### Fare Information

#### Adult Fare (One-Way)

Schedule 24 hours in advance	\$3.00
Same-Day Scheduling	\$4.00

#### Student Fare (One-Way)

Scheduled 24 hours in advance	\$2.50
Same-Day Scheduling	\$3.50

#### Child Fare (One-Way)

Children under 6	Free
Children 6 - 15	\$1.00

#### Senior Fare (One-Way)

Scheduled 24 hours in advance	\$2.00
Same-Day Scheduling	\$3.00

All rides are subject to availability.

The fares for all rides are charged for each one-way trip. Exact change is required!

Children under the age of ten (10) must be accompanied by an adult rider.



# Take Care of Your Children's Teeth

**Healthy Smiles:** To create healthy smiles, brush at least once a day, floss once daily anywhere teeth touch (even in very small children), and limit the frequency of consuming sweets (even juice!).

Your children's baby teeth are important for chewing and proper digestion, as well as a space and position for the permanent teeth which are below the gums.

**Prevent Cavities:** Help your children avoid cavities which can lead to pain, difficulty eating, or damage to the permanent teeth below the gums.

## **Ensure your child has teeth examined every year:**

- If you have a child entering Kindergarten, 2<sup>nd</sup> or 6<sup>th</sup> grades, a dental exam form is required by the school.
- In a look at recent dental exams in Jackson County, about **25% of children had untreated cavities**
- A list of local dentists who accept the Medical Card and accept new pediatric patients is available at [www.jchdonline.org](http://www.jchdonline.org)

**Prevention is Key, Treatment is Available!**

Jackson County Health  
Department  
[www.jchdonline.org](http://www.jchdonline.org)

For forms or requirements:  
[www.idph.state.il.us](http://www.idph.state.il.us), select Dental  
Health